



The policy of quality, environment and occupational safety is the full achievement and maintenance of the quality level of products and services leading to the permanent satisfaction of customer needs and requirements, while optimizing economic efficiency and compliance with the principles of sustainable development..

The policy is communicated by management throughout the company and into the supply chain so that it is perceived and applied at all operational levels.

All pre-production and production stages of all products for final customers, suppliers, direct sales or the quality of the services provided must be subordinated to this objective. To ensure this, a simple, up-to-date and effective quality, environmental and safety assurance system is being developed and gradually improved throughout the company.

The use of this system ensures that all processes are planned, designed and controlled to ensure that contractually agreed conditions are met while complying with relevant legal and other requirements, including requirements for the protection of the environment, the prevention of pollution of the environment, and including requirements for a safe and healthy working environment for all employees and the systematic prevention of accidents and damage to health.

To this end, the management of the company has decided to maintain the quality system certificate according to BS EN ISO 9001:2015, IATF 16949:2016, the environmental system certificate according to BS EN ISO 14001:2015 and to comply with the principles of sustainable development of the company according to the ESG requirement.

Visions and missions

- Detail CZ acts as a respected supplier and partner of precision turned and milled metal parts for the automotive industry and construction machinery..
- Focuses on precision components for engines, transmissions, chassis, construction machinery and power tools.
- A reliable and proactive company focused on operations engineering, process manufacturing and quality management.
- It is equipped with modern and highly efficient machine tools and measuring instruments that follow the latest trends in the development of chip machining and measurement..
- Creates a robust supply chain of local partners for heat treatment and surface treatment.
- It actively develops cooperation with local institutions and associations..
- Doing business without negative environmental impacts
- Fully respects the social, cultural and ethnic customs and needs of its employees and partners and takes care of their personal and professional development and safety in the tasks performed.
- It is supported by its sole owner, the Wikov Group.

DETAIL CZ s.r.o.		Jméno	Odd.	Datum	
Quality management system	Zprac.	L. Bednář	MK	24.01.22	
	Schvál.	L. Maršoun	ŘS	24.01.22	



Quality, Environment and Occupational Safety Policy

1. The measure of the quality of our work is the satisfaction of all customers, the owner, environmental protection, compliance with work safety and economic efficiency. All employees and contractors are motivated to meet these requirements.
2. The company's shareholders and managers set an example for all employees in matters of quality and environmental protection.
3. We all know the meaning and importance of our work at DETAIL CZ. Each of us is responsible for the quality and continuous improvement of our work and the prevention of environmental pollution..
4. We offer and deliver products and services to our customers that fully meet their requirements.
5. Thanks to the close cooperation and mutual support of all employees and departments of DETAIL CZ, we will achieve continuous improvement of the quality of our products, services and the improvement of the environment.
6. In all our activities, we ensure compliance with and fulfilment of legislative and other related requirements..
7. Satisfied and positively motivated employees are a prerequisite for good products and services. To achieve this, we create the right environment and conditions for all employees.
8. Preventive measures and continuous improvement of production and technological processes and procedures are the key to high value products and services.
9. Continuous cooperation with our suppliers and the involvement of suppliers in our company's processes are a guarantee of quality products and a permanent reduction of negative environmental impact..
10. The management of the company cooperates closely with the representatives of the town of Žirovnice, Jemnice and the surrounding area.
11. All products for Knorr-Bremse with critical or severe characteristics must be delivered at 100% quality, the company is committed to delivering with 0 PPM non-conformities.
12. For the products of other customers, the company commits to supply with PPM levels according to their specific requirements..
13. To support the implementation of the policy, the management of the company undertakes (with regard to economic feasibility) to provide the necessary material, financial, information and other resources on a permanent basis.
14. This quality and environmental policy is binding on all company employees.

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Distribution list

- 1x website Detail CZ, ČJ
- 1x website Detail CZ, AJ
- 1x bulletin board office corridor, Detail Žirovnice, ČJ
- 1x bulletin board entrance hall production, Detail Žirovnice, ČJ
- 1x bulletin board office production, Detail Jemnice, ČJ
- 1x bulletin board entrance hall Detail Jemnice, ČJ

Revision

- 13.06.22 Document revision, points 11,12, performance specifications for K-B and other customers, L. Bednář
- 22.01.24, Revision of the document, ESG principles of sustainable development, L. Bednář
- 28.02.24, Distribution list Politics, language mutations, L. Bednář

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